

our commitment to child safety



**Hinchinbrook
Community Support**

HCSC is steadfast in upholding the dignity, worth, and rights of every individual. We are deeply committed to safeguarding and empowering the most vulnerable members of our community—particularly children, young people, and adults at risk. Our goal is to create and maintain safe, inclusive, and supportive environments where every person can thrive within their families and communities.

Guided by the National Principles for Child Safe Organisations, we place the safety and wellbeing of children and young people at the centre of our values, actions, and decisions. We strive to build a culture where children, young people, families, and communities feel confident to engage, participate, and raise concerns. We value diversity and are committed to the cultural safety of Aboriginal and Torres Strait Islander children and young people, as well as those from diverse cultural, linguistic, and ability backgrounds.

Our commitment includes:

- Providing care, support, and advocacy for all vulnerable individuals engaging with our organisation.
- Empowering children, young people, and adults at risk to actively participate in our programs and communities.
- Taking deliberate steps to prevent harm and abuse, always prioritising the best interests of those we serve.
- Ensuring safe and supportive environments, both physical and digital, for all individuals.

HCSC ensures that all allegations or disclosures of abuse are taken seriously, responded to appropriately, and reported to the relevant authorities—with the safety of the child or vulnerable person as our primary concern.

We uphold values of compassion and integrity, never obstructing investigations or enabling harm.

We are committed to employing and engaging only those who are suitable to work with children and young people. Staff, contractors, volunteers, and leadership are equipped with the knowledge and tools necessary to keep people safe.

Child-safe practices are embedded within our policies, procedures, and quality assurance processes, which are regularly reviewed and strengthened.

Through supporting initiatives such as the National Redress Scheme, the Guardian for Children and Young People's Charter of Rights, and other safeguarding frameworks, we reaffirm our unwavering commitment to creating environments where all individuals—especially children and young people—feel safe, respected, and valued as they reach their full potential.

Together, we create a safe place for every child to grow, thrive and belong.

